## Using Insight® or Inscribe™ in a Multi-User or Computer Lab Environment

In order to handle large images, Insight uses a local disk cache to store information, when working in a Lab Environment or in a situation where there are multiple users with different access permissions on the same machine some configuration may be necessary to ensure that insight works properly. Situations where this may occur include:

- When using Insight in a Computer Lab where the machines are locked down
- When using Insight on a machine with multiple users (either OS X or Windows 2000/XP) where different users have different rights

\*Note: Images in the Cache are scrambled and cannot be viewed by Photoshop or other Image Viewing Software

## Determining whether Insight is configured properly on a PC

- 1) Go to the folder Insight or Inscribe was installed in, (The default for Insight 4.0 on Windows, this is c:\program files\LunaImaging\).
- 2) Right-Click on the Insight or Inscribe folder and view properties
- 3) Choose the security tab
- 4) Check that all users have Full Control over the folder, if not, grant all uses full control over that folder and all sub-folders.

Insight 4.0 Properties		<u>?</u> ×
General Sharing Security Web	Sharing Custor	nize
Group or user names:		
Mathematical Administrators (HALBOP-II\Administrators)		
CREATOR OWNER		
Power Users (HALBOP-II\Power Users)		
STSTEM     STSTEM     StSTEM		
	Add	Remove
Permissions for Administrators	Allow	Deny
Full Control	$\checkmark$	
Modify	V	
List Folder Contents	<ul> <li>✓</li> </ul>	
Read	×	
Write	$\checkmark$	
For special permissions or for advanced settings, Advanced		
click Advanced.		
ОК	Cancel	Apply

## Determining whether Insight is configured properly on a Mac

1) Go to the folder Insight or Inscribe was installed in, (The default for Insight 4.0 on a Mac, this is /Applications/LunaImaging/).

*Note:* for those using DeployDirector to deploy Insight, the same permissions must be given to the /Applications/.LunaImaging folder as well

- 2) Select the Insight or Inscribe folder and press COMMAND+I or "get Info"
- 3) Open the Ownership and Permissions Tab
- 4) Check that all users have "Read & Write" Permissions on the folder. If not, grant all users full control over that folder and all sub-folders.

000	Lunalmaging	nfo
▼ General:		
- 📁 I	Lunalmaging	
Kind: F	older 20 KB on dick (02	E22 hidas)
Where: S	HEMP: Application:	,555 bytes/
Created: T	hu, Jun 26, 2003,	12:50 PM
Modified: T	hu, Jun 26, 2003,	12:50 PM
🗌 Locked		
▶ Name &	Extension:	
Content	index:	
Preview:		
🔻 Ownersh	nip & Permissions:	
Owner:	(Me)	:
Access:	Read & Write	•
Group:	admin	\$
Access:	Read only	•
Others:	Read only	•
A	pply to enclosed i	tems)
Commer	nts:	