

## Using Insight® or Inscribe™ in a Multi-User or Computer Lab Environment

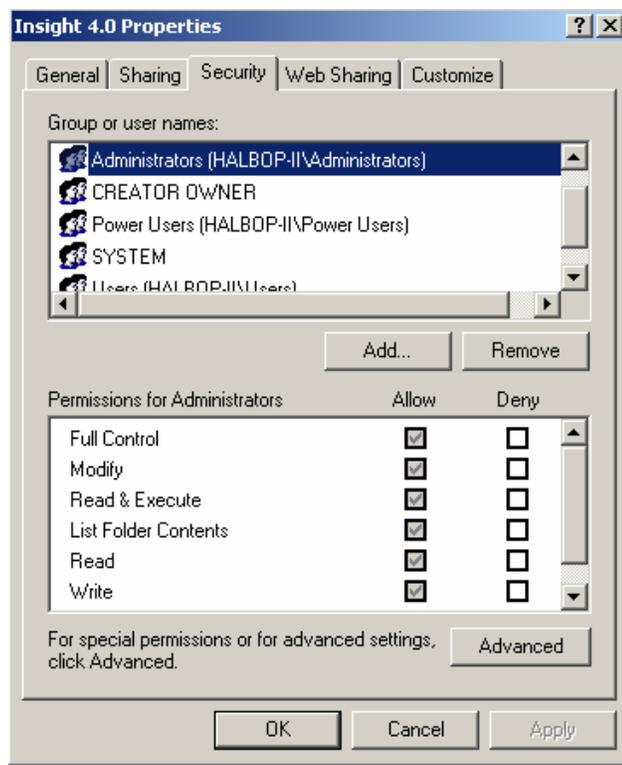
In order to handle large images, Insight uses a local disk cache to store information, when working in a Lab Environment or in a situation where there are multiple users with different access permissions on the same machine some configuration may be necessary to ensure that insight works properly. Situations where this may occur include:

- When using Insight in a Computer Lab where the machines are locked down
- When using Insight on a machine with multiple users (either OS X or Windows 2000/XP) where different users have different rights

*\*Note: Images in the Cache are scrambled and cannot be viewed by Photoshop or other Image Viewing Software*

### ***Determining whether Insight is configured properly on a PC***

- 1) Go to the folder Insight or Inscribe was installed in, (The default for Insight 4.0 on Windows, this is c:\program files\LunaImaging\).
- 2) Right-Click on the Insight or Inscribe folder and view properties
- 3) Choose the security tab
- 4) Check that all users have Full Control over the folder, if not, grant all uses full control over that folder and all sub-folders.



## ***Determining whether Insight is configured properly on a Mac***

- 1) Go to the folder Insight or Inscribe was installed in, (The default for Insight 4.0 on a Mac, this is /Applications/LunaImaging/ ).

*Note: for those using DeployDirector to deploy Insight, the same permissions must be given to the /Applications/.LunaImaging folder as well*

- 2) Select the Insight or Inscribe folder and press COMMAND+I or “get Info”
- 3) Open the Ownership and Permissions Tab
- 4) Check that all users have “Read & Write” Permissions on the folder. If not, grant all users full control over that folder and all sub-folders.

